



Arnold Schwarzenegger, Governor  
State of California  
Business, Transportation and Housing Agency

---

980 Ninth Street, Suite 500  
Sacramento, CA 95814-2738  
Voice: 916/255-2385  
Fax: 916/255-2294  
E-mail: rfloyd@dmhc.ca.gov

IN REPLY, REFER TO  
FILE NO: 933-0055

**VIA OVERNIGHT MAIL**

October 6, 2006

Maria Borge-Bonkowski  
Director, HP Licensing/Submissions  
Kaiser Foundation Health Plan, Inc.  
2101 Webster Street, 8<sup>th</sup> Floor  
Oakland, CA 94612

**RE: MENTAL HEALTH PARITY SURVEY – OUTSTANDING DEFICIENCY STATUS  
REPORT**

Dear Ms. Borge-Bonkowski:

The Department of Managed Health Care (the “Department”) has completed its review of Kaiser Foundation Health Plan, Inc. (the “Plan’s”) response to the Mental Health Parity Survey Final Report, dated November 21, 2005, for Deficiencies 1 and 3. Deficiency 1 involved the Plan not ensuring that enrollees have timely access and ready referrals to routine mental health services; and Deficiency 3 involved the Plan incorrectly and inappropriately denying payment for emergency room claims. The Department required the Plan to submit additional information to demonstrate that it had corrected these deficiencies.

Based on information submitted by the Plan on September 11, 2006, the Department has determined that Deficiencies 1 and 3 have been corrected. No further action is required by the Plan. A copy of this correspondence is being placed in the Plan’s Public File.

If you have any questions, please feel free to contact me at 916/255-2385.

Sincerely,

*[Signed Original On File]*

Roxann Floyd  
Staff Health Care Service Plan Analyst  
Division of Plan Surveys

cc: Dan McCord, Manager, Plan Survey Operations  
Lyndol Wilkins, Staff Counsel  
Pat Bober, Associate Health Care Service Plan Analyst